



## KLM Seat Selection

Seat selection on the flights is not required but is important if you want to ensure you have seating in a certain section of the plane or want to ensure that you are seated next to someone. There are various seats available through the online portal at different price ranges. The following are instructions to help you with the process.

Some people on some of our other groups have had issues logging-in or selecting seats or making payment. There have been some issues between the reservation system and the seat selection so it does happen. Calling KLM or DELTA airlines will not help. Some have tried unsuccessfully and with long waits on the phone. They can do so seat selection by phone.

Our tour operator Paul from Azorcan is away with a group until August 16. When he returns he will do what he can to assist with seat selection if you are unsuccessful at reserving your seats.

## KLM Seat Selection Instructions

### STEP 1

Go to [KLM.ca](http://KLM.ca)

### STEP 2

Click on the “**My Trip**” tab then enter the booking code which is located at the top of your itinerary after “**Booking ref.**” It will be a series of six letters and numbers.

Enter your **full last name as it appears on your ticket** where it says “**Family name**”

## Your trip

You can view your flight details by entering the fields below. You can find your booking code in your confirmation e-mail or on your e-ticket.

Booking code \*

e.g. ACQ167

Last name \*

### STEP 3

Then it will ask for your **first names** . Enter both first and middle names just as they appear on the ticket.

## STEP 4

It will take you to your itinerary and above it will ask you to **“Please provide a valid travel document”** where you enter your personal information and your passport information. You can also add your **“FLY BLUE”** Frequent Flyer Number if you have one or you can register for a number. Once you do that go back.

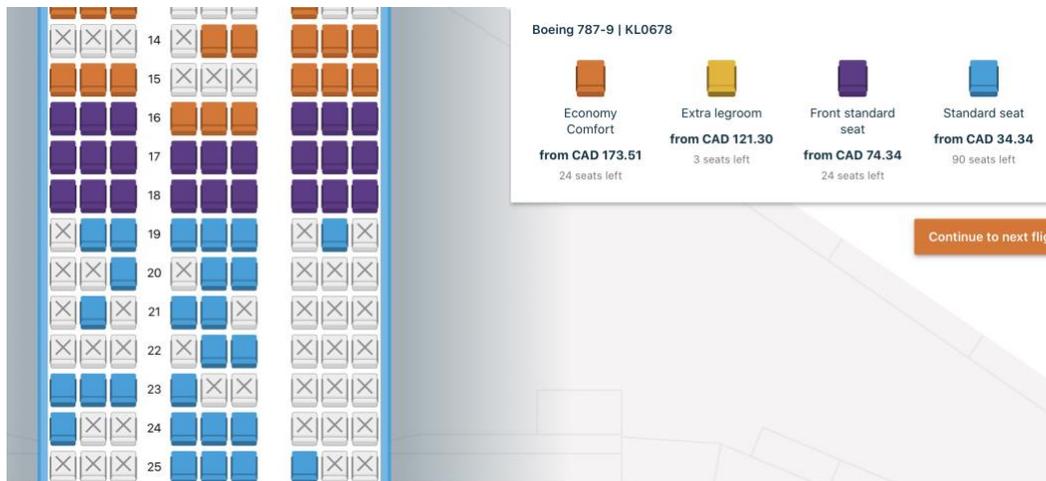
## STEP 5

The flight itinerary will show up and click on **“Select seat”**

It will take you through each flight where you can select your seat on the seat map.

There are different costs for seats depending on the seat location and type.

Keep note of the seat you selected as you will have to do this over again for the next person in your family.



## BAGGAGE ALLOWANCE

Below are the baggage allowances per person for the flight.

### Baggage rules



#### Accessories and hand baggage

Max. weight Economy Class: 12 kg  
Max. weight Business Class: 18 kg

#### Hand baggage dimensions

(including handles and wheels)  
55 x 35 x 25 cm

#### Accessory dimensions

40 x 30 x 15 cm

Large bags that do meet the hand luggage requirements may still need to be checked in at the gate, due to limited space in overhead bins



#### Checked baggage

Max. weight Economy Class: 23 kg  
Max. weight Business Class: 32 kg

#### Dimensions

Length + width + height = 158 cm